

• Ca 40% • 20% Assignment • 20% Tests

- Exam 60%
- -- .
- Hand outs
 - go to www.Lechaamwe.weebly.com
 - Lecture Notes undergraduate
 - BS427



Introduction to Information Systems

- Information Concepts
- System

Audio data

- Business Information Systems
- Management Information Systems
- Decision Support Systems
- Expert Systems

Information Concepts

- Data
 - Collection of Raw facts and figures
 - Distinct pieces of information, usually formatted in a special way.
 - Eg.
 - Banda
 - 1989
 - Lusaka

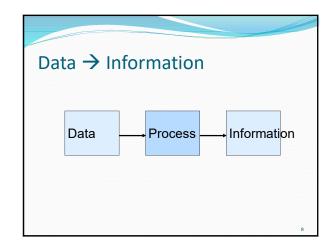
Types of Data Data Represented by Alphanumeric data Numbers, letters, and other characters Image data Graphic images or pictures

Video data Moving images or pictures

Sound, noise, tones

Information Concepts

- Information
 - A collection of facts organized in such a way that they have additional value beyond the value of the facts themselves
 - Eg:
 - · Banda was born in Lusaka in 1989



Information Concepts

- Process
 - A set of logically related tasks performed to achieve a defined outcome
- Process
- (n) An executing program. The term is used loosely as a synonym of task.
- (v) To perform some useful operations on data.

Information Concepts

- Knowledge
- An awareness and understanding of a set of information and how that information can be made useful to support a specific task
- Knowledge base
 - The collection of data, rules, procedures, and relationships that must be followed to achieve value or the proper outcome

Information Concepts

- Wisdom
 - Acquired Knowledge used for the betterment of Mankind
 - The fear of the Lord is the beginning of Wisdom:

Data – Wisdom Hierarchy

Wisdom

Knowledge

Information

Data

Characteristics of Valuable Information

- Characteristics
 - Accurate, complete, economical, flexible, reliable, relevant, simple, timely, verifiable, accessible, secure

A System

- System
 - A set of elements or components that interact to accomplish goals
 - A combination of components working together to achieve set objectives

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System Elements

- Inputs
- Processing mechanisms
- Outputs
- Feedback

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System Example1									
	System	Elements							
		Inputs	Processing elements	Outputs	Goal				
	Movie	Actors, director, staff, sets, equipment	Filming, editing, special effects, distribution	Finished film delivered to movie studio	Entertaining movie, film awards, profits				

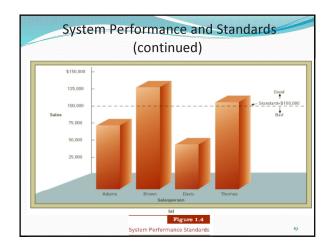
System Example 2

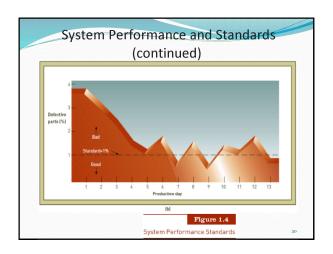
System Example2								
	Elements							
System	Inputs	Processing elements	Outputs	Goal				
Universi ty	Students, staff, equipment	Lectures, tutorials, Exams	Graduates	Provide human resorce				

System Performance and Standards

- Efficiency
 - A measure of what is produced divided by what is consumed
- Effectiveness
 - A measure of the extent to which a system achieves its goals
- System standard
 - A specific objective of the system

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System Variables and Parameters

- System variable
 - A quantity or item that can be controlled by the decision maker
 - E.g. the price a company charges for a product
- System parameter
 - A value or quantity that cannot be controlled by the decision maker
 - E.g., cost of a raw material

Modeling a System

- Model
 - An abstraction or an approximation that is used to represent reality
- Types of models
 - Narrative (aka descriptive)
 - Physical
 - Schematic
 - Mathematical

Narrative 3

