

**THE COPPERBELT UNIVERSITY  
SCHOOL OF GRADUATE STUDIES**

**GBS789 MANAGEMENT INFORMATION SYSTEMS**

**12/06/2014**

**Instructions:** Answer all the questions and be as precise as possible in your explanations

**Time:** 1hr: 15 minutes

Q 1 Define the following Information system terms **[6 marks]**

- i) Knowledge base
- ii) Manual based Information System
- iii) Computer based Information System
- iv) Procedures

Q 2 Use a specific example to discuss four characteristics of valuable information. **[6 marks]**

Q 3 State and briefly discuss the two sources of inputs to management Information Systems. **[4 marks]**

Q 4 State and briefly discuss four challenges of Enterprise Resource planning Systems (ERPs). **[6 marks]**

Q 5 Briefly state and discuss three example characteristics of decision support systems. Give real life examples in your discussion. **[6 marks]**

Q 6 State and briefly discuss three primary reasons as to why information systems fail. **[6 marks]**

Q 7 Discuss and distinguish between the two types of prototyping discussed in class. **[6 marks]**

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